





# MANITOU® OVERVIEW

Manitou is a comprehensive alarm monitoring software program for the physical security space. The solution improves cost savings and labor effectiveness for central stations. A robust feature set and vast integration capabilities drive Recurring Monthly Revenue (RMR), profitability and unbeatable security outcomes.



#### **EASE OF USE**

Structured and detailed action plans are easy to learn and allow operators to ramp up quickly.

65% of C-Suite executives say their teams are frustrated by technology in the workplace.<sup>1</sup>



### ANY PLACE, ANY TIME.

Manitou is a web-based solution and can be used on any authorized computer.

89% of people prefer the option to work remotely. <sup>2</sup>



## **READY FOR GROWTH**

A wide array of integration capabilities, including a universal connector, to ensure Manitou is ready to expand.

\$14B - The forecast growth in annual revenue of the security and alarm industry over the next 6 years.<sup>3</sup>

# ALARM MONITORING SOFTWARE THAT DRIVES EFFICIENCY AND EFFECTIVENESS FOR CENTRAL STATIONS

#### **FAST RESPONSE TIME**

Manitou's intuitive design and detailed action plans allow operators to respond to incidents quickly.

#### TRAINING WHEN YOU NEED IT

Online training database with on-demand and webinar-style certifications.

# MORE EVENTS. MORE OFTEN.

Manitou ingests data from thousands of security devices, allowing you to analyze more events and gain unrivaled situational understanding.

#### **A LEADER YOU CAN TRUST**

Bold Group has over 40 years of experience the security industry and thousands of customers worldwide.

## **EXCEPTIONAL AUTOMATION**

Pre and post-alarm tasks are easily automated to reduce operator workload and increase accuracy.

(1) PWC (2) Boston Consulting Group (3) Global Alarm Monitoring Industry 2021 Market Report



# **MANITOU**

#### **PRECISE ACTION PLANS**

Optimize operator efficiency and resolve incidents quickly and accurately with Manitou's industry-leading action plans.

#### **WEB-BASED DESIGN**

Manitou was built in HTML 5. It utilizes web browser-based technology, and can be deployed in either on-premise or cloud-based environments.

#### **VIDEO CONTROL CENTER**

The intuitive Video Control Center (VCC) integrates alarm handling and video into one easy-to-use platform.

#### **COMPREHENSIVE APIS**

Manitou's comprehensive range of Application Programming Interfaces (APIs) allows the system to integrate with leading audio and video hardware, PBX systems, databases and geolocation programs.

#### **VAST EXPANSION OPTIONS**

The Manitou solution can be expanded in several ways to allow your system to grow as your business grows. Whether you want to offer new services or improve efficiency, Manitou provides a range of integration modules to enable your success. Options include Virtual Operator, Universal Connector and more!

"Manitou has given us a level of control we never had before. The problems that used to keep me up at night have been addressed by the feature sets we now have available to us. We absolutely made the right decision choosing Manitou."

PAUL CRAWFORD, GENERAL MANAGER - JD SECURITY



Bold Group has provided award-winning, trusted business solution for the security industry for over three decades. Our core products, stages®, Manitou®, SIMS®, Managely® SedonaOffice®, and AlarmBiller® are the leading software choices for top security companies and dealers globally. To learn how to increase profitability and efficiency for your business with our full range of alarm monitoring, security intelligence, and integrated business and financial management solutions, call us or visit our website.

1-800-255-BOLD | boldgroup.com | boldsales@boldgroup.com