

stages®

Stages is an enterprise-grade alarm monitoring solution which optimizes central station performance through market-leading action plans and automated processes. The solution is robust enough to handle the largest and most complex service loads and drives efficiency.



PRECISION RESULTS

Detailed Action Plans and Automation minimize human error and enable the delivery of precise outcomes.

Over 95% of workplace incidents are caused by human error. ¹



MANAGED ALARM FLOW

The ability to create a queue based on alarm characteristics allows you to manage traffic effectively.

10,000 – The number of alarms a typical central station might process in a day. ²



READY FOR GROWTH

Broad compatibility and APIs ensure Stages is ready to grow and expand alongside your business.

\$14B – The forecast growth in annual revenue of the security and alarm industry over the next 6 years. ³

Stages delivers an alarm monitoring solution designed for the largest and most complex central stations.

Processes Optimized

Forget about the cumbersome binders of instructions to guide operators. Stages includes detailed on-screen action plans.

Operational Knowledge Delivered

Detailed training is delivered by industry experts, empowering your team to confidently achieve results.

Large Volume, Effectively Managed

Stages has the robust architecture and functionality to effectively handle the enormous volume of customers managed by the largest central stations.

Backed by Bold Group

Bold Group brings over 40 years of experience in the security and alarm industry combined with an ethos of innovation.

24/7 Surveillance

Stages continuously monitors your entire alarm ecosystem and proactively assists to avoid issues and preserve continuity.

“We felt that Stages was by far the most forward-looking platform at the time, and we feel strongly that has continued to this day.”

Justin Bailey
President - AvantGuard

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Stages distinguishes itself through a comprehensive feature set which gives central stations the flexibility they need to expand coupled with the structure and processes to drive outstanding security outcomes.



Action Plans

Action plans provide operators with the framework for repeatable, efficient, and precise dispatch.



Auto-processes

Auto-processes allow automatic notifications or actions to be generated based on an operator action during an alarm or signal event.



Extensibility

Stages features market-leading expansion capabilities which allow it to be integrated to a vast security and alarm ecosystem.



Queuing Capability

Stages can queue alarms for processing based on a variety of characteristics, allowing central stations to precisely manage how alarm traffic flows.



Network Operations Center

The Network Operations Center (NOC) continuously monitors the entire alarm ecosystem to avoid outages and drive security continuity.