

2020 Training Calendar

Manitou – Enhanced Action Patterns Workshop

Length: 2-day

Price: \$2495.00

Early Bird Price: \$1995.00

Instructor: Caryn Morgan – Director of Training

Dates: February 25 & 26, 2020

Description:

This workshop helps operational staff build enhanced action patterns. You will walk away with basic query skills to write them for Enhanced Action Patterns and how to create logic flow. This course will help you better serve your business and customers through setting your SOP to automation.

Manitou Database Course (AMDSA)

Length: 2-day

Price: \$3995.00

Early Bird Price: \$3495.00

Instructor(s): Josh Brennan and Caryn Morgan

Dates: March 25 & 26, 2020

Description:

This course is a deeper dive into the Manitou database. This course is designed to help our technical-minded customers gain knowledge to manage the Manitou database including: SQL Queries, Database Management, and custom reports.

SedonaOffice – Maximizing your Company Profits using SedonaOffice Workshop

Length: 2-day

Price: \$1995.00

Early Bird Price: \$1495.00

Instructor(s): Lisa Gambatese and Kaitlyn Denninger

Dates: April 21 & 22, 2020

Description:

This two-day workshop introduces to you the features and functions that can help you streamline your operations and leverage SedonaOffice for maximum profits.

Manitou – Reviewing your data for success Workshop

Length: 2-day

Price: \$2495.00

Early Bird Price: \$1995.00

Instructor(s): John MacDonald, Jordan Edwards, and Josh Tafoya

Dates: May 19 & 20, 2020

Description:

This workshop helps new customers and operational or data staff understand the Manitou database and how data converts into it. You will walk away with a basic understanding of the Standard Import Utility and how to best convert data into Manitou. You will have hands-on practice with a Manitou database.

SedonaOffice Service/Inventory using the FSU Workshop

Length: 2-day

Price: \$1995.00

Early Bird Price: \$1495.00

Instructor(s): Wayne O. and Lisa Gambatese

Dates: June 23 & 24, 2020

Description:

Get to know your FSU for managing your technician time and your company inventory. This workshop will provide you with the solid base of understanding using the FSU for SedonaOffice. You are welcome to bring your own FSU for live practice.

SIMS – Module Workshop

Length: 2-day

Price: \$1995.00

Early Bird Price: \$1495.00

Instructor(s): Sarah Whitmire and Dixie Vasquez

Dates: July 21 & 22, 2020

Description:

This two-day workshop introduces to you the features of SIMS III modules, how to leverage them to streamline your practices and increase customer satisfaction.

Manitou – MediaGateway Power User Workshop

Length: 3-day

Price: \$3995.00

Early Bird Price: \$3495.00

Instructor: Josh Brennan and Chris Narowski(?)

Dates: August 4-6, 2020

Description:

This workshop helps your development, and operational, staff build quality data maps and leverage the Manitou MediaGateway. You will walk away with data mapping skills for use with the MediaGateway. You will feel confident building your own data maps in the Manitou MediaGateway.

Central Station Managers Course (CSMC)

Length: 2-day

Price: \$2995.00

Early Bird Price: \$2495.00

Instructor(s): Caryn Morgan and Sarah Whitmire

Dates: August 11 & 12, 2020

Description:

This course is for any leaders within the Monitoring Center where they have to troubleshoot, lead, and cultivate the team. This two-day course introduces you to the “day in the life of an alarm” and expands into the many other aspects of leading a group.

SedonaOffice – GL Workshop

Length: 2-day

Price: \$1995.00

Early Bird Price: \$1495.00

Instructor(s): Bob Esquerra and Kaitlyn Denninger

Dates: August 18-20, 2020

Description:

This two-day workshop helps you better manage your business using SedonaOffice and provides you with a better understanding of GL.

Supporting your Central Station Operations

Length: 3-day

Price: \$3995.00

Early Bird Price: \$3495.00

Instructor(s): Adam Akers and Shaun Blair

Dates: August 25 -27, 2020

Description:

This course works with your more technical staff to support the Alarm Operations. During this course you will learn how to manage your hardware/software infrastructure for the highest security while ensuring your team can still do their work unencumbered.