

Accounting integration for your Manitou Alarm Monitoring Software

SedonaOffice® provides the financial, billing, and service information needed to maximize your profitability.

READY TO GO?

Streamline your operations by pairing the industry's leading alarm monitoring software with the top financial software for security companies. The dynamic synergy between Manitou and SedonaOffice enables central stations to integrate financial accounting with alarm monitoring, while synchronizing data between the two platforms.





“One of the reasons we selected the combination of SedonaOffice and Manitou was for the integration. It is important to us that our service department is able to view alarm history while helping a client. It is simply a matter of good customer service.”

THE INTEGRATION

Manitou and SedonaOffice to share information common to both systems. Once the systems have been linked, data changes can then be made concurrently in both platforms. This eliminates the need for dual data entry and maintains consistency between the alarm monitoring and billing systems.

The integration offers either a Manitou-to-Accounting or an Accounting-to-Manitou workflow. Data entry between the two platforms can be managed using the method which is most conducive to your business operations. Once the accounts have been linked, information flows seamlessly between them: if John Smith's account is updated in SedonaOffice, his account in Manitou will also be updated

simultaneously. Likewise, if John Smith's address is updated in Manitou, his address will be updated in SedonaOffice as well.

Multiple data links are supported by the SedonaOffice integration, including the status window, customer maintenance information, the accounting menu, On Test, the alarm menu and more.

The integration can simplify your business processes by automating some of your lowest-priority tasks. For instance, if Manitou registers a low-battery alarm, the system can open a ticket to schedule a technician call and apply the proper billing to the account in SedonaOffice.

Powered by Bold.

Bold Group has provided award-winning, trusted business solutions for the security industry for over three decades. Our core products, stages™, Manitou®, SIMS™, SedonaOffice®, and AlarmBiller® are the leading software choices for top security companies and dealers globally. To learn how to increase profitability and efficiency for your business with our full range of alarm monitoring and integrated financial management solutions, call us or visit our website



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