

Manitou

An alarm monitoring platform for the modern central station.

Bold Group is proud to offer the most innovative version of our flagship product to date. Still as reliable as its legacy, this upgraded version of Manitou contains multiple new features developed to improve the user experience. Manitou can be installed on-premises or hosted through our UL-listed Cloud solution, Manitou Cloud Services.

► One Interface, Many Advantages

Manitou seamlessly integrates intrusion, video, access control, lone-worker protection, and GPS into a single, web-based user interface. The modern web-based interface is easy for dispatchers to navigate and provides several important features:

Device Independence: Manitou is accessible from a variety of devices other than computer workstations; including laptops, tablets, and smart phones.

Dynamic Screens: Manitou will dynamically reorganize content and use screen space efficiently on a desktop computer. Users can have multiple screens open or zoom in to better see content.

► Detailed Reporting Options

The availability of data is paramount for any business. Manitou makes gathering reports easy and flexible. Report options range from standard to detailed, with customizable choices. Manitou also provides an open API so any type of statistic can be delivered to the system and the metrics most important to the business can be reported.

► Training & Support

We understand the critical nature of the alarm monitoring industry and provide 24/7 support. We also believe that good training benefits the employees and company equally, so we offer multiple learning options for our customers, both in person and online through our BoldU online Learning Management System.

► New Features of Manitou

- **Built-In Dashboard:** Display key statistics at a glance, including alarm/signal queue, signal status counts, database usage and much more.
- **Enhanced Action Patterns:** Keep procedures structured with updated action patterns that use logic to deliver step-by-step instructions for consistency.
- **Customer Wizard:** Ensure accurate data entry by leading operators through an easily-navigated process.
- **Video Control Center:** Developed as its own application to replace the Manitou Media Matrix, the VCC offers many new controls and options and supports all existing video and audio formats.
- **Updated Mapping Solution:** Built right into the application; several leading services are supported including Google, Bing, MapQuest, and MapBox.

► INCLUSIVE Packages

Manitou is available in four package options to meet specific monitoring center needs: Standard, Business, Premiere, and Enterprise.

Every Manitou Package includes these features standard:

- **Manitou Base** Includes Action Patterns, Disaster Mode, Floor Plans, Auto Dialer, SnapReporter, and more.
- **Data Replication:** Protect your business with real-time, UL/ULC listed, database replication.
- **Stealth Logger:** Eliminates printers from the receivers and electronically records activity and data.
- **Accounting Integration:** Links databases between the Manitou and SedonaOffice platforms; basic integration with Quickbooks is also available.

Bold Group has provided award-winning, trusted business solutions for the security industry for over three decades. Our core products, stages™, Manitou®, SIMS™, SedonaOffice®, and AlarmBiller® are the leading software choices for top security companies and dealers globally. To learn how to increase profitability and efficiency for your business with our full range of alarm monitoring and integrated financial management solutions, call us or visit our website.



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