

# Manitou® Cloud Services

Cloud-based  
technology for your  
alarm monitoring needs.

“Cloud” is a buzzword in the security industry, but what does it mean? When your alarm monitoring center is hosted “in the Cloud,” you handle alarms over the Internet. You no longer need servers, receivers, a phone system, and alarm automation software at your facility because they are accessed through a secure Internet connection. Your capital investment is minimal.

## ▶ A New Evolution in Security

Cloud or “hosted” platforms are creating new growth opportunities for central stations of all sizes. Manitou Cloud Services was built around the UL827 certification, to deliver the Manitou product line through a cloud-based automation service for central stations. Meet redundancy requirements or expand your disaster recovery with only a minimal hardware investment.

## ▶ Complete Alarm Monitoring

Manitou Cloud Services is unique due to its extensive functionality. Virtually the entire ManitouNEO product line is supported in the hosted environment, including the Bold MediaGateway and the UniversalConnector, TwoWayVoice, BoldTrak, and BoldNet Neo.

## ▶ Industry-leading partnerships


















Bold partnered with two industry-leading telecommunication companies, OneTel and Communication Service Solutions, to provide the highest quality of service and protection for telephony.

Video and accounting integrations are available through our partnerships with I-View Now and SedonaCloud to provide you a complete system with growth potential.

## ▶ State-of-the-Art data center

Bold’s data center meets all UL requirements and resides in a fully-staffed, 24/7, SSAE 16 Type II, HIPAA compliant facility, centrally located in Colorado Springs, Colorado.

# Which solution is for you?

	Manitou Cloud Services	Manitou On-Premises
Powered by Bold's award-winning security automation software		
Supports many integrations through partnerships with established, industry-leading companies		
System can be paired with the suite of Manitou modules for new service and RMR opportunities		
Technical support available 24 hours/day, 7 days/week from Bold's experienced Customer Care team		
Includes free software updates and product upgrades for the Manitou automation platform		
Access is local through a Client-Server architecture and does not require an Internet connection		
Control of configurations, backups, and data security is with internal resources of monitoring center		
Includes servers and receivers that eliminate the cost and support of equipment at your location		
Includes operating system software and required database licenses to reduce upfront software costs		
Includes leading enterprise-level PBX system and removes the expensive cost of PRIs and circuits		
Provides security with a fully-staffed, 24/7, SSAE 16 Type II, HIPAA compliant, redundant data center		
Delivers enterprise-class IT infrastructure that is supported and maintained by certified Bold staff		

## Requirements:

Most of the necessary infrastructure is provided in our data center. However, requirements for the operator workstation include:

- Intel Dual Core
- 8GB RAM
- Microsoft Windows
- 160 GB SATA HDD
- DVD/NIC
- 19" monitor
- Sound card with speakers
- Video graphics card
- Redundant internet connection
- UL may require additional components, if desired

Bold Group has provided award-winning, trusted business solutions for the security industry for over three decades. Our core products, stages™, Manitou®, SIMS™, SedonaOffice®, and AlarmBiller® are the leading software choices for top security companies and dealers globally. To learn how to increase profitability and efficiency for your business with our full range of alarm monitoring and integrated financial management solutions, call us or visit our website.

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