



BoldNet Neo

BoldNet Neo is Bold's newest web access system.

With BoldNet Neo, customers can access the platform from any compatible device such as a smartphone, tablet, or laptop. BoldNet Neo provides remote access to key business functions. With BoldNet Neo, users can quickly review and modify information through online access. The customizable home screen provides key statistics at a glance—a must for any dealer on the go.

A PERFECT SOLUTION

BoldNet Neo provides fast and flexible access to Manitou and gives users control of their information:

- Provides remote access to Customers, Dealers, and Technicians via the Internet
- Instant reporting anytime, anywhere
- Users can view, add, and update customer information based on their user permissions settings:
 - TECHNICIANS can place a system on test without calling the Dealer or Central Station
 - DEALERS can view, edit and create new account information using a mobile device
 - CUSTOMERS can view account information and historical activity
- Review and update information including contact lists, account-specific instructions, and employees
- Access and run reports which can be emailed or downloaded
- Compatible with virtually any mobile device
- Compatible with all major desktop browsers on any major platform
- Customizable solution which can be branded to the central station or to match a dealer's colors and logo
- Access controlled by login permissions
- Data fields can be hidden, read-only, or editable depending on user permissions.
- Statistics page to manage and identify alarm and account-specific trends

NEW FEATURES OF BOLDNET NEO

Perhaps the most notable feature of BoldNet Neo is that the system is fast. Previous versions of BoldNet utilized Microsoft Silverlight to create a more interactive platform; however, the recent development work removes the need for the Silverlight plug-in and significantly increases the speed of BoldNet Neo.

INTUITIVE CUSTOMER WIZARD

The new Customer Wizard in BoldNet Neo brings all of your primary data entry needs into one central interface. With seven clearly-defined steps to create a complete customer record, the Customer Wizard will reduce training time, reduce data entry time, and cut data entry costs.

ADVANCED SEARCH CAPABILITIES

BoldNet Neo gives users the ability to quickly search for information. The system enables inline searching of Contacts, Programming, Activity, and more.

OTHER NEW FEATURES

- Inline editing of schedules
- Ability to copy and paste a contact list
- Help text is included with options

Powered by Bold.

For more than three decades, Bold Technologies has provided award-winning alarm monitoring software, exceptional support, innovative tools, and advanced technology. To learn how to increase profitability and efficiency in your monitoring center with our full range of automation solutions available both Cloud-based and on-premises, give us a call or visit our website.



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